

The Interactive Intelligence New England Customer Conference

Nashua, NH
December 8-9, 2008

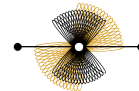


For more information >>> www.inin.com

Agenda subject to change

December 8, 2008	
10:00 – 5:00 P.M	Best Practices Workshop <i>Veronica Stauffer, Training Consultant</i>
7:00 – 9:00 P.M.	Cocktails and ININ Meet & Greet
December 9, 2008	
8:00 - 8:30 A.M.	Registration, Continental Breakfast, Networking
8:30 - 8:45 A.M.	Welcome and ININ Corporate Updates <i>Steve Kaplan, Director, Northeast and Canada</i>
8:45 – 9:15 A.M.	What's new in 3.x? <i>Rachel Wentink, Director of Product Management</i>
9:15 – 10:15 A.M.	Interaction Optimizer Workforce Management <i>Bob Shappell, Manager Technical Sales</i>
10:15 – 11:30 A.M.	Interaction Feedback <i>Rachel Wentink, Director of Product Management</i>
11:30 – 12:30 P.M.	Product Demo's and Microsoft OCS Integration <i>Bob Shappell, Manager Technical Sales</i>
12:30 P.M. – 1:15 P.M.	Feedback Lunch <i>ININ Staff</i>
1:15 – 2:00 P.M.	3.0 Migration Plan <i>Bob Spearman, Engagement Manager PSO</i>
2:00 – 2:45 P.M.	MIC Update <i>John Butson, MIC Sales Support</i>
2:00 – 2:45 P.M.	Interactive University <i>Cindy Phillips, Manager, Education Services</i>
2:45 – 4:00 P.M	Where We Are Going <i>Dr. Donald Brown, CEO</i>
4:00 – 4:15 P.M.	Conference Close <i>Jeff Bond, Sr. Territory Manager New England Region</i>

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Interactive Intelligence Inc. (Nasdaq: ININ) was formed in 1994 and today is a leading developer of software for the enterprise, IP telephony, contact center automation and unified communications. The company is headquartered in Indianapolis, Indiana, and maintains offices throughout North America, Europe and the Asia-Pacific with more than 2,500 customers globally.