



# CERTIFICATE OF REGISTRATION

This is to certify that

## Interactive Intelligence Group Inc.

operates a

## Quality Management System

which complies with the requirements of

## ISO 9001:2008

for the following scope of registration

**The Registration covers the Quality Management System for delivering innovative design, development and manufacturing of interaction management software and support, implementation and educational services for business communications, contact center automation, IP/IP PBX for the enterprise, and VoIP.**

Registered Sites:	Interactive Intelligence Group Inc.	Interactive Intelligence Group Inc.	Interactive Intelligence Group Inc.
	7601 Interactive Way Indianapolis, Indiana 46278 USA	7635 Interactive Way Suites 300 & 400 Indianapolis, Indiana 46278 USA	5501 W. 79th Street Indianapolis, Indiana 46728 USA
<b>Certificate Number:</b>	CERT-0048299	CERT-0048299	CERT-0048299
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<b>Issue Date:</b>	November 23, 2011	November 23, 2011	November 23, 2011
<b>Original Certification Date:</b>	December 14, 2004	February 11, 2009	February 11, 2009
<b>Current Certification Date:</b>	December 13, 2010	December 13, 2010	December 13, 2010
<b>Certificate Expiry Date:</b>	December 12, 2013	December 12, 2013	December 12, 2013

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ISO 9001

